



Customer Satisfaction Survey

Our goal is to consistently exceed our Customer's expectations. Please help us in our efforts by taking a few moments to provide us with any feedback you can based on how well we performed for you on this job.

Name: _____

Date: _____

Company: _____

Project Title: _____

	Very Satisfied	Satisfied	Neutral	Very Dissatisfied	N/A
1. How satisfied are you with our safety culture, practices and procedures?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How satisfied are you with the quality of work we provided?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. How satisfied are you with our responsiveness to meeting your needs (on ease of doing business, flexibility, time)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. How well do we communicate in regards to job status and issues that may impact scope, schedule, cost or deliverable commitments?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. How satisfied are you with our capability to help you achieve your business objective?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. How satisfied are you with the timeliness and accuracy in our billings and documentation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. How satisfied are you with the service provided in comparison to that of our competitors?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. How can we improve on any of the above? _____

9. Comments: _____

Please submit this form by one of the following:

Email: feedback@mgeunderground.com

Mail: PO Box 4189, Paso Robles, CA 93447

Website: Fill out and submit online